



IronStone Legal

Every Claim Matters

o Studio 104 Regents Studios

1 Thane Villas London N7 7PH

+44 (0) 207 619 3967

info@ironstonelegal.com

Dear Sir/Madam,

Leading specialists in mis-sold PPI, Packaged Bank Account fees (PBA) & Unfair Bank Charge (UBC) claims

Thank you for choosing IronStone Legal to claim, we help thousands of consumers claim back unlawful charges and mis-sold insurance policies sold by profit driven financial institutions.

Claiming is as simple as 1-2-3-4

- 1. Tell us which Firms/Banks to investigate**
- 2. Sign the enclosed documents without amending them if we have pre-populated it for you (any amendment you make will render the Letters of Authority 'LOA' invalid, if you make an amendment to the LOA you must sign next to it.)**
- 3. Return using the Pre-paid Envelope we have provided for your convenience**
- 4. We will then commence your claim(s) to get you compensation**

Important Notice:

*If you are based in the UK: we have included a pre-paid envelope for you to conveniently return the claims pack free of charge, simply post it through the Post Office letter box.

*If you are based outside of the UK: then you must take the Royal Mail International pre-paid envelope provided in this pack to your local post office to return free of charge, if the country or island where you are located does not accept the Royal Mail's international pre-paid envelope then we kindly request that you pay the fee to post the claims pack back to us which should not cost more than 1-2 Euros or a couple of Great British Pounds. Royal Mail has informed us that 99% of countries return their international pre-paid envelope free of charge.

Superb reasons to claim now:

- 1. Risk-free service***
- 2. No hidden charges or upfront fees**
- 3. Our sophisticated case tracking software will provide you with live updates as your claim(s) progress via SMS & email**
- 4. Claiming does not affect your credit score or relationship with the firm/bank**
- 5. Largest single successful claim till date is £94,025.00**
- 6. Thousands of consumers already assisted**
- 7. You can commence and progress your case(s) till completion without needing to speak to anyone simply by completing a form and responding to text messages or emails in respect of your claim(s) as and when necessary. If you prefer to talk to**

us on the telephone we are always here, we love working hard in the background to get you results.

8. We reward £25 for every family member or friend you refer, simply contact us or get them to apply via telephone or our website and quote your name as reference (TCs apply).

We require you to sign a Letter of Authority (LOA) for each bank and product to enable us to act on your behalf e.g. if you have a Loan (PPI) and packaged bank account (PBA) with Barclays Bank Plc then you would need to sign one authority to allow us to act on your behalf for the Loan and then another for your PBA.

It is our company policy to always check for mis-sold Payment Protection Insurance (PPI) on every new instruction that we receive as a minimum for each of the banks/lenders that you request us to check. Therefore, please ensure that you sign enough LOAs to allow us to fully investigate for you.

Should you have any questions, require more LOAs or assistance completing the attached forms please do not hesitate to contact us. Submit your claim before the time bar or you will lose your right to compensation.

If you have not provided proof of identification to us, then we kindly request that you provide a photocopy of your UK passport or UK driving license in your reply alternatively email it to us at info@ironstonelegal.com stating your name in the subject field.

We now hope that you will join us and be amongst the thousands of consumers that we have already assisted.

Kindest regards,

Marketing Team
IronStone Legal

You may incur a cancellation fee if you decide to cancel outside of the 14 day cooling-off period*

