

Sample completed

Letter of authority

LOA



Notice: Please check that your first name, last name and all other details in this form are identical to the information that the company mentioned in Part 3 'About your claim' (below) holds for you. Any mistakes you make on this form may delay processing your claim, or your claim may not be valid.

| | | | | |
|---|---|---------------------------------|---|------------------------------|
| 1 | Your details (Please use BLOCK CAPITALS) | | | |
| Title | First name * | Initials | Last name (Include any previous name in brackets) * | Date of birth (DD/MM/YYYY) * |
| Mr | Peter | | Smith | 19/05/1953 |
| Best number to contact you on * | Alternative contact number | Email | | |
| 07912345678 | 02071234567 | peter.smith@gmail.com | | |
| Joint claimant (Only fill this in if you have a joint account.) | | | | |
| Title | First name | Initials | Last name (Include any previous name in brackets) | Date of birth (DD/MM/YYYY) |
| | | | | |
| 2 | Your address (Please use BLOCK CAPITALS) | | | |
| Address line 1 * | Previous address 1 | | | |
| 268 High Street | 20 Ordnance Road | | | |
| Address line 2 | Enfield Middlesex EN3 6AF | | | |
| Aldershot | Previous address 2 | | | |
| Town | | | | |
| Hampshire | Previous address 3 | | | |
| County | | | | |
| Postcode * | | | | |
| GU12 4LT | | | | |
| 3 | About your claim | | | |
| Who sold the policy? State only one Lender/Firm: * | Sample completed LOA | | | |
| Barclays Bank PLC | | | | |
| Claim this authority applies to – Please choose only one of the products listed below. (You can only choose one product per letter of authority. If you need to choose more than one product, you must sign a separate letter of authority for each product with each separate bank. For example, to claim for PPI and PBA with NatWest, you must sign two letters of authority. You would need to do this for all other banks and financial institutions you want to make a claim against.) | | | | |
| Only select one * | | | | |
| PPI – payment protection insurance | <input checked="" type="checkbox"/> | CPI – card protection insurance | <input type="checkbox"/> | |
| PBA – packaged bank account | <input type="checkbox"/> | Life or term insurance claim | <input type="checkbox"/> | |
| UBC – unfair bank charges and fees | <input type="checkbox"/> | Other (please give details) | <input type="text"/> | |
| 4 | Important – Your declaration and signature | | | |
| I appoint and authorise IronStone Legal ('the company') to consider my claim. I accept this agreement and give them full authority to follow up my complaint or claim. Under rules DISP 2.7.1 R and 2.7.2 R of the Financial Conduct Authority (FCA) Handbook I authorise them to represent me. This authority will apply until I give further notice. You, the financial organisation or licensee, may release to them any information they may ask for, whether in writing or otherwise. This is in line with the 'Rights of Data Subjects and Others' under the Data Protection Act 1998 and Consumer Credit Act. 'IronStone Legal' is a trading name of Demirtas Finance Limited. I authorise you to send a copy of all letters to them to prevent any delay in handling my claim. I confirm that I have received the terms and conditions that were enclosed with this letter and claims pack and that I have read and agree to them. (A copy of the terms and conditions is on the website www.IronStoneLegal.com.) I agree that I will pay a success fee of 30% + VAT (36% in total) once my claim is successful (as shown in the terms and conditions). Plain English Campaign's Crystal Mark does not apply to the following statement as it is set by the British Bankers' Association. "I understand that, in addition to the present Letter of Authority I will need to provide further information when raising an expression of dis-satisfaction to the Lender, about the underlying product(s), service(s) and where known, specific account number(s) being complained about. Doing so will enable the Lender to assess and determine the complaint as quickly and as effectively as possible." | | | | |
| * Your signature: | | Joint claimant's signature: | | |
| <i>Peter Smith</i> | | | | |
| * Date | | Date | | |
| DD/MM/2018 | | | | |